



10 - 12 Gobbitt's Yard
Woodbridge
IP12 1DD
07477 585115

Please read through all policies carefully before booking a class!

Refunds and Cancellations

If you need to cancel a class, we require a 10 day advance notice to receive a full refund. However, if you cancel with less than 10 days notice, we will issue a full refund should we fill your spot with someone from our waiting list. Most classes require a minimum number of students to go forward, so if a class is cancelled due to lack of enrolment, you will receive a full refund or a credit towards a future class, whichever you prefer.

Attendance

Classes will begin promptly at the time scheduled. Unfortunately, at this time we are unable to offer any make up sessions for missed classes so whilst we prefer your child not come to class when they are ill, please make every effort for them to attend otherwise. We know parents are busy during the school year and juggling school run, dinner and sibling commitments, so we make every effort to end class at the time scheduled. In turn, we appreciate that parents pick up your child promptly after class.

Supplies

All necessary equipment and tools are supplied in the classroom, so please don't bring your machine or sewing box unless you are booking the Saturday "Get To Know Your Sewing Machine" class where we encourage you to bring a machine if you have it. We include the supplies and fabric in the cost of most of our classes, especially for the 9 - 12 yr old groups, but if you are required to buy supplies for class, we will let you know at the time of booking. If you have any questions or need help with your supply list, just give us a call at the shop (01394 547150) and we can help you out. Fiona's Fabrics is just next door and most supplies can be bought from there unless otherwise specified.

Food and Drink

Unless your child is attending a full day workshop and we ask you to send a packed lunch, we schedule our classes so as not to conflict with mealtimes and ask you to please not send your child with food to class. We have found it is distracting and crisps and sticky foods are hard to clean up afterwards in the sewing studio. That said, on longer workshops and parties we often do serve a snack, so please let us know if your child has any allergies on the booking form. You may bring a bottle of water to class, but please no carbonated beverages or dark coloured juices.

Safety

We take safety while sewing very seriously. On the first day of class we'll go over our safety procedures and review them regularly. During class all students are expected to comply with the safety procedures and use the tools of the sewing studio carefully and with respect. If we feel a student is putting themselves or others at risk for accident or injury we will talk to them and demonstrate the safe use of the tools and machinery. If they continue to use the tools in a dangerous manner, their parent will be called and they will be asked to leave the class. Thank you for your understanding.

Dealing with Covid Protocol

We will follow all the rules and regulations set out by the government in regards to Covid. While it is mandated, we will wear masks in the classroom. Hand sanitiser will be provided at the start of class and the machines and equipment will be sanitised after every class. There is ventilation at the shop which helps with air flow, in the warmer months we will keep the doors open.